



Functional Mirror

Warranty

All Motranser mirrors are guaranteed to be free from defects in material and workmanship when used for their intended dental purpose. All Motranser mirrors have a limited 1-year warranty, which only applies to the system components: air control system/valve, suction connection parts, supplied tubing, mirror holders, and LED light source. Consumables such as mirror handles, mirror heads, mirror lens, mirror cap covers are not covered by the warranty.

Motranser offers a warranty on all of its products based on the useful lifetime of the product. If you purchase a product that is determined to have a manufacturing defect, it will be exchanged if the product is within the stated warranty period for the product from the invoice date. Please contact the Enova Customer Care Team at support@goenova.com if you believe that any product you purchased has a manufacturing defect within the stated warranty period from the invoice date.

Warranty Exceptions

This warranty is void for Motranser instruments and products serviced by any person or facility other than the Motranser Instrument Repair Services. Any custom made, custom etched or neutralized products are not returnable. Warranties are not valid for Motranser instruments and products that prove defective because of improper care and cleaning or misuse. Instruments or products that are damaged in fire, flood or other acts or disasters are also excluded from the warranty. Except as set forth in this document, Motranser makes no other representations and warranties regarding its instruments or products, either expressed or implied. In addition, in no event will Motranser be liable for any incidental, special or exemplary damage or loss of profits in connection with the use of Motranser instruments and products.

Returns

All Motranser mirrors can only be returned to Enova Illumination if they are unused and unopened, within 30-days of the original purchase date. Should a request for a return be made, an RMA number will be required to return the product to Enova Illumination. The product will be evaluated upon receipt to ensure the product has been unopened and unused. The product will be refunded for the amount, minus any applicable shipping charges. Contact the Enova Customer Care Team at support@goenova.com

Address your RMA as follows:

Enova Illumination
ATTN RMA: (include your RMA number here)
6305 Sandburg Rd Ste 100
Minneapolis, MN 55427