



Surgical Headlights

Warranty

- 5-year LED Assembly Warranty
- 1-year limited warranty on battery, cables, and accessories

Enova Illumination guarantees that the Product will be free from defects in material, construction, and design.

Defective products returned during the warranty period will be reviewed by Enova Illumination, and, either repaired or replaced at Enova Illumination's sole discretion. The customer will receive their unit repaired, or the unit will be replaced with a comparable replacement. Once repaired or replaced a product's warranty period ends. Exchanged parts or products become the property of Enova Illumination.

LIMITED WARRANTY:

Enova's Warranties do not cover breakage or failure due to altering, neglect, misuse, accidents, improper installation, any modification, shipping, normal wear and tear, or improper maintenance, service or cleaning procedures. These warranties are also void if the Product is not used in accordance with manufacturer's recommendations or instructions, or if serviced by a party other than Enova Illumination or its authorized agent/distributor. The warranty is void if the serial number has been tampered with, altered, or removed in any way.

RETURN REQUIREMENTS:

The customer is responsible to contact Enova to request the Enova issued Return Material Authorization (RMA) number and return the product.

The product must be packaged in sufficient materials to prevent additional, accidental breakage.

Additionally, the item must be sufficiently cleaned and disinfected, prior to shipping the product to Enova Illumination.

Enova Illumination reserves the right, at its sole discretion, to refuse to repair or replace the Product if the Product is deemed to be unsanitary. If the item is not properly cleaned or disinfected, it will be the purchaser's responsibility to make arrangements for shipping product back to themselves to complete appropriate cleaning and sanitation and for subsequent product return to Enova, with all shipping charges as their own responsibility.

30-day Trial Period

Enova Illumination will keep Buyer's credit card information securely on file until the resolution of the product(s) trial. Resolution is understood to mean either that the Buyer has purchased the product(s) sent, or that all product(s) and product parts have been returned to the Enova



Illumination in working, saleable condition. Buyer will have up to 35 days from the date of shipment to evaluate the product(s). Enova Illumination agrees to not charge the card provided unless authorized to do so by the buyer, or in the event the product(s) are not shipped back to Enova Illumination within 15 days of the trial period ending, or 50 days of the product(s) being shipped to the Buyer. If the trial expires without explicit purchase authorization or return of product(s), it is understood the Buyer has elected to purchase the product(s). Enova Illumination will charge Buyer's card full quoted price of all products involved in the trial. If in this event the Buyer's card declines, Buyer will be responsible for any and all collection and/or legal fees incurred by Enova Illumination in their attempts to collect payment. Enova Illumination reserves the right to process a \$1.00 preauthorization on Buyer's card. This is not a charge and should expire in several business days.

Products returned within the 30-day trial period must be in their original condition. This requirement applies to all products originally found in the package, including accessories, product components, and manuals. If the returned item has been damaged or is not in its original condition, Enova Illumination reserves the right to charge up to the full amount for the product upon such evaluation at the discretion of Enova Illumination.

Enova Illumination requires a Return Merchandise Authorization (RMA) to return any item. Returns, trial or warranty exchanges will NOT be accepted without a RMA number. Please contact Enova Illumination or your local representative to obtain your RMA number. Be prepared to share the reason for the return, exchange, or replacement and have your invoice number available. Contact customer service directly by phone at 651-236-8857 or by email at sales@goenova.com.

Address your RMA as follows:

Enova Illumination
ATTN RMA: (include your RMA number here)
6305 Sandburg Rd STE 100
Minneapolis, MN 55427

Shipping Charges and Responsibility

Should you decide to return the headlight system within the 30-day trial period for any reason, you (the customer) are responsible for the shipping costs to return to Enova Illumination.

30-day Returns

Products returned within the 30-day period must be in their original condition. This includes all products originally found in the package, including accessories, product components, and manuals. If the returned item has been damaged or is not in its original condition, Enova Illumination will reserve the right to charge the full amount for the product upon evaluation at the discretion of Enova Illumination. Enova Illumination reserves the right to charge up to a 10% restocking fee.

Enova Illumination requires a Return Merchandise Authorization (RMA) before attempting to return any item. Returns, trial or warranty exchanges will NOT be accepted without a RMA number. Please contact Enova Illumination or your local representative to obtain your RMA number. Be prepared to



share the reason for the return, exchange, or replacement and have your invoice number available. Contact customer service directly, by phone at 651-236-8857 or by email at sales@goenova.com.

Address your RMA as follows:

Enova Illumination
ATTN RMA: (include your RMA number here)
6305 Sandburg Rd Ste 100
Minneapolis, MN 55427

If the product is being returned for reasons due to defect or a warranty exchange within the first 30 days of purchase, Enova Illumination will pay for and provide the return shipping label. Should the product need to be replaced, Enova Illumination will also pay the shipping to return the product to the customer.

For repairs to the product that are still under warranty, the customer is responsible for shipping costs to Enova Illumination, and Enova Illumination will be responsible for the shipping of the item(s) back to the customer. Enova Illumination will ship product returns by the same means of shipping speed/method as when the customer's original shipment was sent. (A special request for expediting would be possible only if arranged by and paid at the customer's expense.) Enova Illumination reserves the right to replace the item with a like product or upgraded product and may provide the customer with a new or refurbished product rather than repair the original product returned under warranty.

When products are returned for servicing/repair and are not under warranty, the customer is responsible both for the shipping costs to Enova Illumination and for the shipping costs to return products back to the customer.

Any items that are lost or damaged in transit to Enova Illumination are the customer's responsibility, please consider insuring your package.